



John Livey, Deputy City Manager

Robert Orpin  
Director, Solid Waste Collections

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To Whom it May Concern,

I would endorse the use of Bio Organic Catalyst, EcoCatalyst odour control as I have found that its use has provide the solution to our needs.

Upon inception of our Organic program in 2002 it was realized shortly after that this program was enthusiastically embraced by commercial and restaurant businesses within the City. It was thus found that during the warmer months this volume of material generated an odour condition that needed to be addressed. The Department explored several options but found that Bio Organic Catalyst, EcoCatalyst odour control met the needs to our particular situation, as well as fitting the City's goal of being environmentally friendly while providing the solution to our needs. Bio Organic Catalyst provide exceptional customer service and supplied a unique dispensing system for the trucks to maximize efficient use of the product.

We continue to use and appreciate the satisfaction that Bio Organic Catalyst products that provide for our needs.

Regards,

A handwritten signature in black ink, appearing to read "John Ioannou", with a long horizontal flourish extending to the right.

John Ioannou  
Manager, Collections  
Solid Waste Management Services